



MITEL

## 3000 Communications System

Mitel® 3000 Communications System (CS) delivers a host of leading-edge standards that makes communication more manageable for today's small commercial and large residential settings. Whether you operate a retail business or a multi-branch business, the 3000 CS offers you a scalable, affordable route to breakthrough technology convergence.

### Opportunities

- Manage multiple devices including IP, digital, wireless and analog within the same system
- Leverage the powerful telephone system features including voicemail and auto-attendant to better serve clients
- Reduce expenses and streamline business with unified communications

### Scalable Platform for Business Applications

- Expansion made easy with add-on modules for additional lines and extensions
- Voicemail Module for professional messaging services
- Broadband Module to support IP based extensions
- Hospitality package for an extensive range of guest and visitor telephone services that are easy to track and bill
- Click-to-dial for complete call management

### 3000 CS Feature Phones

The 3000 CS offers standard digital and IP telephones that allow easy access to powerful system features such as conference, transfer, personal speed dial and voice messaging.

- **Mitel 4110 Telephone 8-Button Phone** with a data port, headset port and speaker
- **Mitel 4120 Telephone 16-Button Phone** with a backlit LCD display and direct station select (DSS) expansion connection for optional DSS console
- **Mitel 5330 IP Phone**<sup>1</sup> with full-duplex handsfree operation and intuitive large backlit menu display, 15 programmable keys and a 2-port switch (for PC connection)
- **Mitel 5110 Softphone**<sup>1</sup> provides an IP extension on your PC / laptop with a user interface similar to the 5330 IP Phone

### 3000 CS Specifications

- Maximum capacity of 16 lines and 52 extensions (40 hybrid analog / digital extensions and up to 12 IP extensions)
- Ports module has eight extensions per module with capacity for four additional lines per module
- Line module has two lines per module
- Voice Mail Module provides 2-, 4- or 8-port options ranging from 5, 10 and 20 hours of storage respectively
- PRI module supports 30 lines / channels
- Hospitality package allows businesses to account for guests-made calls, set charges, prevent any misuse, check a room's status from reception, switch on the message waiting light and make it easy for guests to set their own alarm and reminder calls

- Optional Voice Mail Module provides call monitoring / screening, 52 extension voice boxes, 10 phantom boxes, 20 group boxes, 1 general voice mailbox, primary / secondary greetings, auto-attendant, customizable courtesy service, record-a-call and remote message notification
- Optional Broadband Module provides multi-user high-speed Internet access as well as teleworker capability. Also provides a local area network (LAN) allowing users to network PCs and share printers and resources within the office.
  - Integrated ADSL modem
  - Ethernet WAN port for cable modem connection
  - Integrated WLAN access point for wireless connectivity
  - Stateful packet inspection firewall with IDS and DoS protection
  - Supports up to 12 remote IP endpoints with full system integration
- Supports unified communications
  - Click-to-dial<sup>1</sup> enables call management using the PC. Integrate all directories into one system and manage it from a centralized place as well as see a complete list of missed calls, dialed calls and received calls with the option of adding call notes
  - 5110 Softphone

<sup>1</sup> Works in conjunction with the Broadband Module

#### Global Headquarters

Tel: +1(613) 592-2122  
Fax: +1(613) 592-4784

#### U.S.

Tel: +1(480) 961-9000  
Fax: +1(480) 961-1370

#### EMEA

Tel: +44(0)1291-430000  
Fax: +44(0)1291-430400

#### CALA

Tel: +1(613) 592-2122  
Fax: +1(613) 592-7825

#### Asia Pacific

Tel: +852 2508 9780  
Fax: +852 2508 9232

For more information on our worldwide office locations, visit our website at [www.mitel.com/offices](http://www.mitel.com/offices)

THIS DOCUMENT IS PROVIDED TO YOU FOR INFORMATIONAL PURPOSES ONLY. The information furnished in this document, believed by Mitel to be accurate as of the date of its publication, is subject to change without notice. Mitel assumes no responsibility for any errors or omissions in this document and shall have no obligation to you as a result of having made this document available to you or based upon the information it contains.

M MITEL (design) is a registered trademark of Mitel Networks Corporation. All other products and services are the registered trademarks of their respective holders.

© Copyright 2009, Mitel Networks Corporation. All Rights Reserved.

GD 848\_3306 PN 51014121RA-EN

[www.mitel.com](http://www.mitel.com)

